



# Fair services



## Conflict of Interest Procedure





What is a service that is not fair?



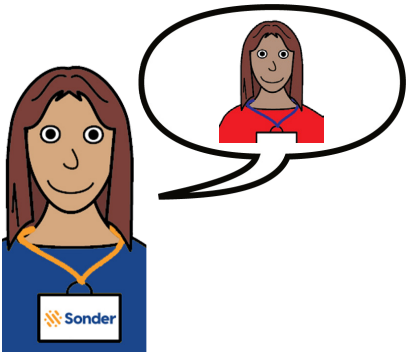
Sonder staff could give you a service that is **not** fair when



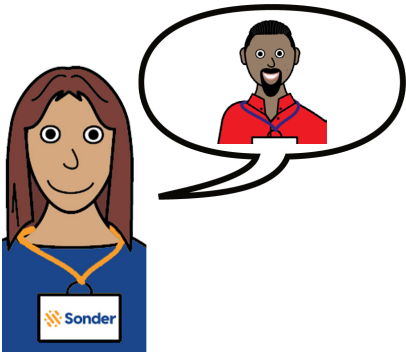
- their personal beliefs do **not** match yours



- their personal beliefs do **not** match the rules at Sonder



- they tell you to use a service where they work that is **not** Sonder

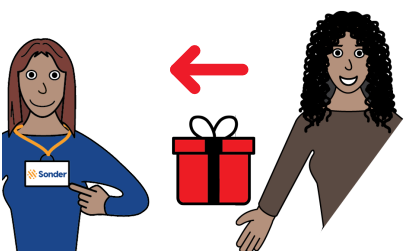


- they tell you to use a service where their friend works

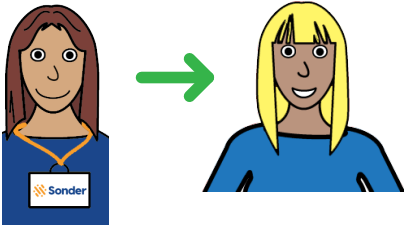


- they are a friend of a person who uses Sonder services. They treat that person more special than other people.

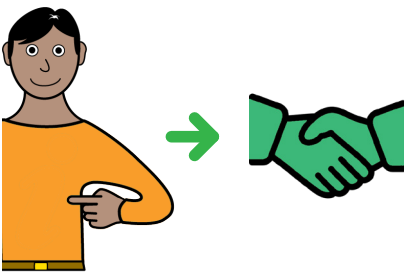
or



- they get a gift from a person who uses Sonder services. This may **not** match the rules at Sonder.



Staff need to tell their boss when a service that is **not** fair could be given to you.



We will make sure you can get fair services.



An advocate can help you get fair services.



**Fair NDIS services**



Sonder is an NDIS provider

and



Sonder helps people to choose their NDIS providers.



You do **not** have to choose Sonder as your NDIS provider if you do not want to.