



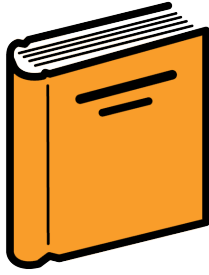
Privacy and consent



Your privacy & consent

Information about how we handle
your personal information and your rights
and responsibilities whilst
receiving services.



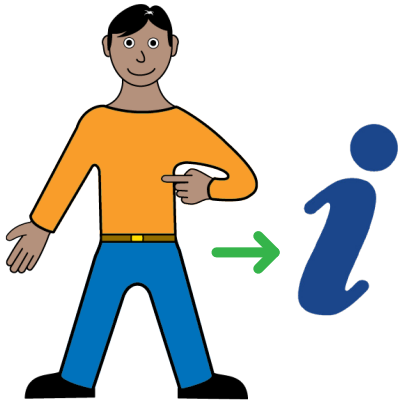


What is in this book?

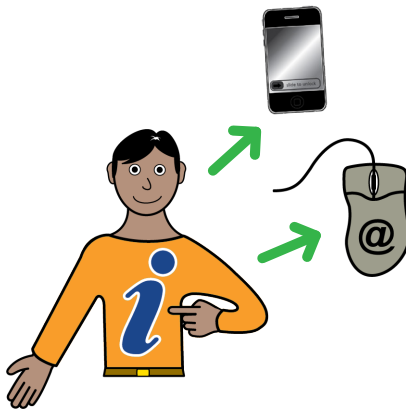
Your information 1

Your rights 4

Our rights 8

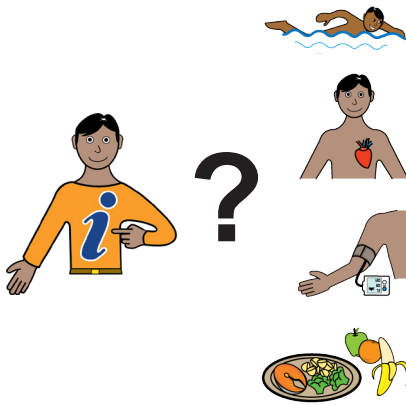


Your information



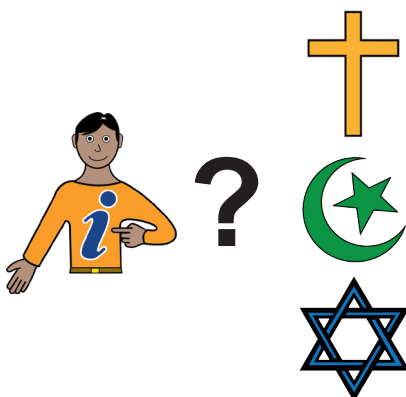
We will ask for information like

- your phone number
- your email.



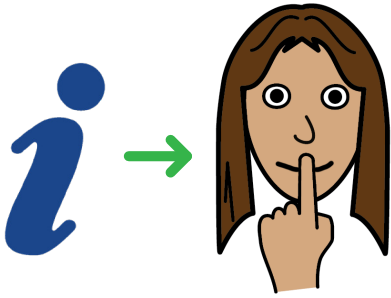
We will ask about

- your health.



We will ask about

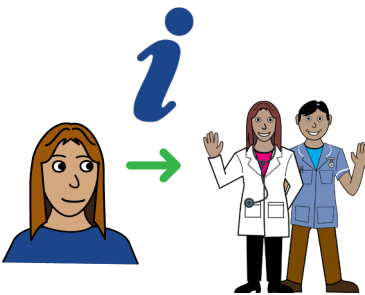
- your religion
- your culture.



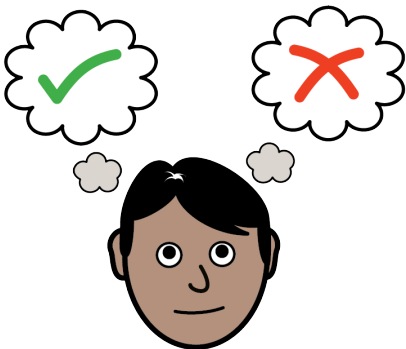
We do **not** tell other people your information.
This is called **privacy**.



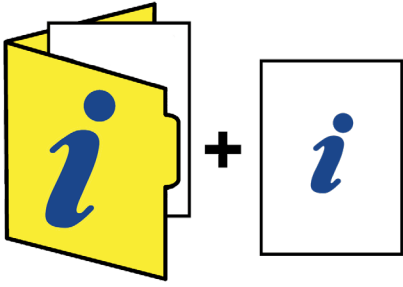
When there are other people
involved in your care.



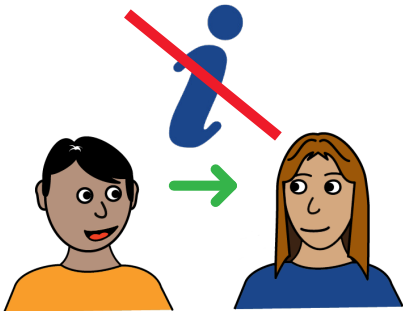
Some times we have to **share**
your information with them.



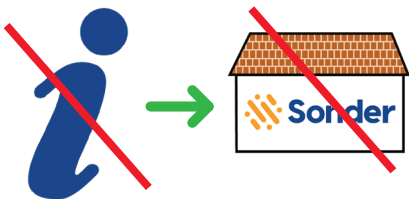
We will ask for your
consent to do this.



You can ask us for
a copy of your information.



You do **not** have to tell us
your information.

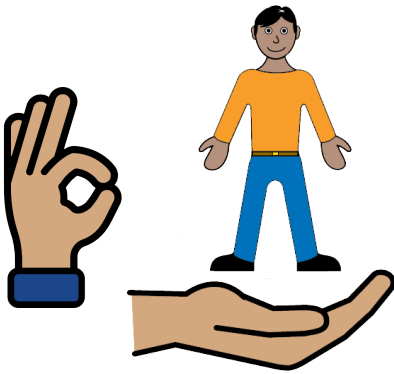


Some times if you do **not**
tell us your information

- you can **not** get the service
from us.

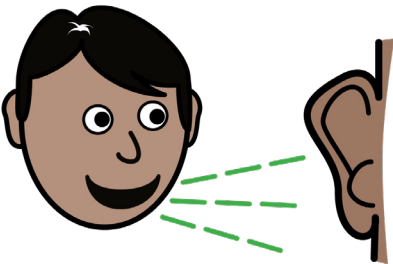


Your rights

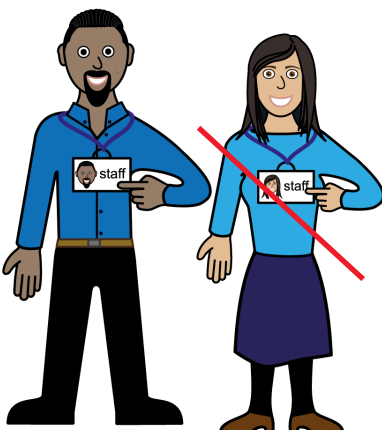


You have the right to

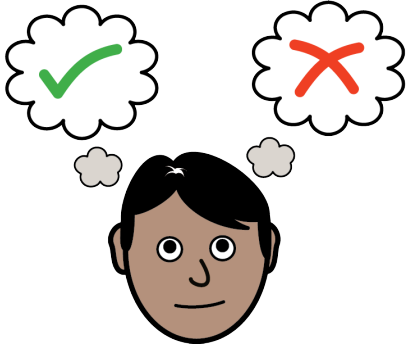
- have respect
- be safe



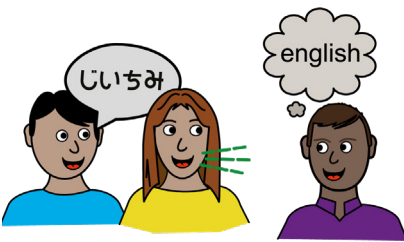
- be listened to



- request a different worker

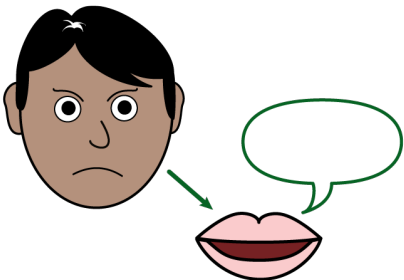


- choose the service you want

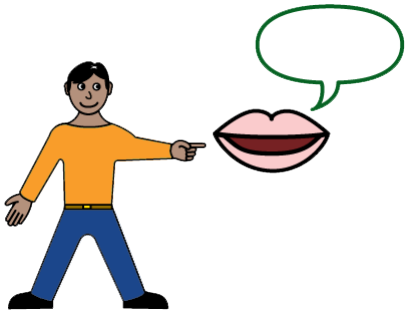


- use an interpreter

and



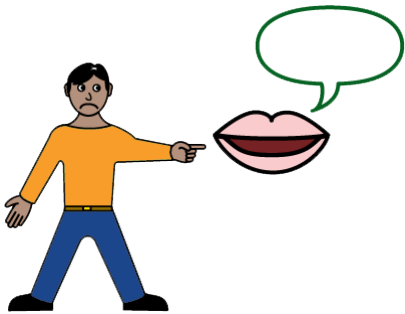
- tell us if there is a problem with our service.



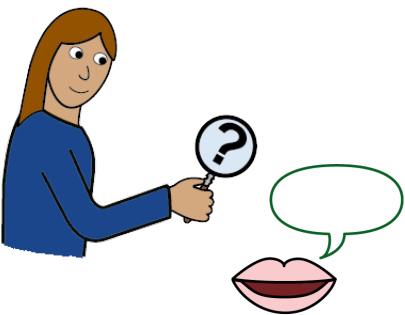
You can ask some one to help you

- choose the service
- plan the service

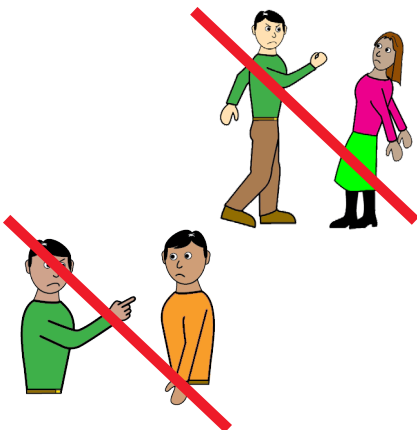
This is called an **advocate**.



They can help you
if there is a problem.

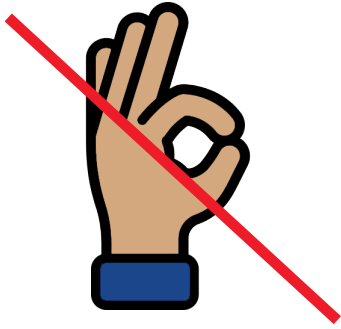


We can help you
find an advocate.



You have the right to

- **no** violence or abuse
in your life.



- Violence
- and
- abuse
- is **never** ok.



It is **never** your fault.



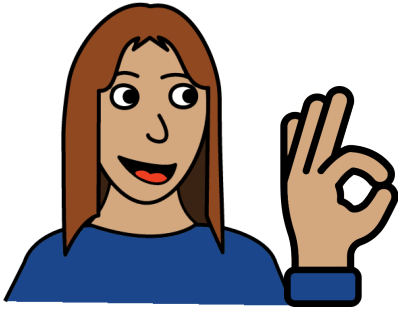
It can happen in any place

- at home
- at work
- at school.

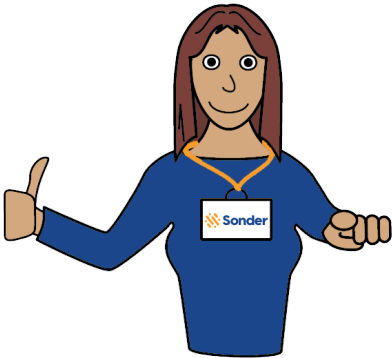


If violence or abuse happens to you
talk to some one you trust like

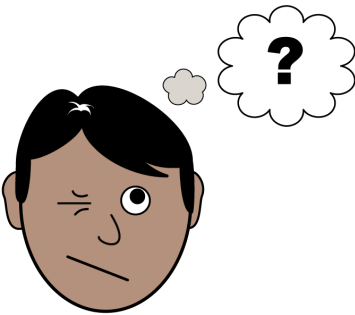
- a Sonder worker



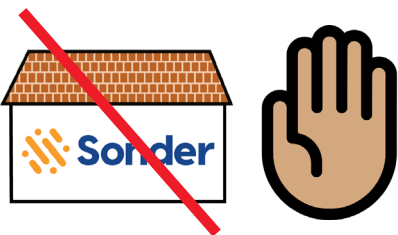
Our rights



We need you to
respect our workers



You need to tell us if you
do not understand



You need to tell us if you

- are **not** coming to see us
- do **not** want to use the service