

**Toward Home delivers a range of services that are designed to prevent, divert and resolve homelessness. Our clients are at the heart of this innovative approach – and it is their voices that are at the centre of everything we do.**

This approach brings together expert service providers to deliver a single, tailored plan that includes shelter, access to programs and support for people experiencing or at risk of homelessness.

Our service area is Adelaide CBD, inner and outer southern metro area, and the Adelaide Hills.

## What to expect

Your Toward Home team will support you to:

- Identify your unique needs
- Make a plan with your Toward Home team
- Work on your plan toward safe, sustainable housing supported by your team

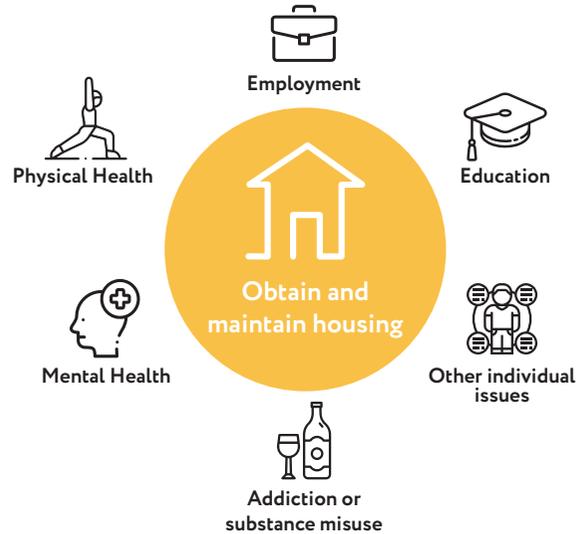
## We are here for you – with more than a roof over your head

The Toward Home team will support you to access emotional, mental health or physical health services, should you need them. This could be having a short conversation, or making long-term connections with health professionals who can offer support with a more complex issue such as anxiety or alcohol or drug dependency.

## Help for Youth

Toward Home helps young people who may be homeless or at risk of homelessness. Our services include advice, guidance and support to access services such as residential services and case management, for people aged 15-24.

Our focus areas for youth:



## Get in touch. We can help.

If you are at risk of or currently experiencing homelessness in the Adelaide CBD, southern inner and outer metro area, and Adelaide Hills, get in touch today.

**1800 809 273** (9am-5pm, Monday - Friday)

[towardhome@towardhome.org.au](mailto:towardhome@towardhome.org.au)

[towardhome.org.au](http://towardhome.org.au)

*If you're based outside the above region, or are calling outside of business hours, phone Homeless Connect SA 1800 003 308.*

**WestCare Centre**, 11-19 Millers Road, Adelaide,

**Hutt St Centre**, 258 – 262 Hutt Street, Adelaide

**Southern Pathways Centre**, 34 Beach Road, Christies Beach



Working together, giving hope to prevent and end homelessness



Integrity | Respect | Trust | Collaborative | Courageous | Creative



## Wardli-ana

The word 'Wardli-ana' means 'Toward Home' in the language of the local Kaura people, who are the traditional owners of the Adelaide Plains. The use of the word reminds us that the land is a place of peace, care and nature.

Our Wardli-ana team works with Aboriginal and Torres Strait Islander people who are experiencing or at risk of homelessness and seeking a service that connects them with culture, community and is led by Aboriginal voice.

### We provide:

- Connecting people to mob, culture, and community.
- Deep listening.
- Activities to build trust and foster connection to culture.
- Support to return home to country safely.
- Support and advocacy to access Aboriginal specific services.
- Working with you to identify and access safe living arrangements.
- Culturally appropriate and client led support.

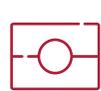
## Our services



Prevent



Divert



Wardli-ana



Resolve

## Prevent

Prevent is an early intervention service for people who currently have housing, but whose tenancy is at risk.

### We provide:

- A coordinated support plan that addresses your specific needs and goals.
- Connections to services identified on your support plan.
- Help to apply for housing including completing housing applications.

## Divert

Our Divert team supports people who have recently found themselves experiencing homelessness; or are at imminent risk of experiencing homelessness for the first time.

### We provide:

- Free and confidential information and assistance specific to your needs.
- Support to access services which may assist you in securing accommodation, including public and community housing, private rental and shared accommodation options.
- Referrals to a range of community organisations and service providers that can also assist you in working through and resolving particular issues, including: health providers, legal services, Centrelink and financial counselling services.
- Support to access emergency food assistance.
- Support to connect with your community and social options to help you keep connected.

## Resolve

Our Resolve team provides assertive outreach connecting with those experiencing rough sleeping.

### We provide:

- Transitional housing.
- Support and advocacy to connect with emergency, short, medium and long term housing options.
- Access to Peer Outreach Workers, who have lived experience of homelessness and/or mental illness and can work to identify any immediate needs.
- Social connections and development of skills to enable access to accommodation outcomes and to maintain stability in housing.
- Ongoing support to reduce the duration and frequency of homelessness.

